

## **DXN Marketing India Private Limited**

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Date: 26th October 2022

Re: Encoding of Products Purchase / Timely Invoice Issuance by Service Centers / Stockists

Dear Valued DXN Independent Distributors,

With reference to the above-mentioned subject matter, please be informed and guided that it is your right to demand the invoice (official receipt generated from OBS system) from the Service Center / Stockist / DXN Branch immediately upon making a product purchase. You are requested to check and verify whether the PV / SV of your actual product purchase is correctly input into your membership ID / account.

In the event you find any discrepancy or have any concerns regarding the invoice you received, you are required to immediately report to your respective DXN Main Office Customer Care Department.

The DXN Main Office in your respective country is bound to respond and take action on your concern within 24 to 48 hours. In the event you do not receive any response or the office fails to take any action on your concern, you must immediately report to the following email ID: marketing\_hq@dxn2u.com

Please note that we have **ZERO TOLERANCE** towards any malpractices in this business. A timely action is warranted for any wrong doing and I request your full understanding, support and total cooperation in this regard.

For your strict compliance with immediate effect.

Thank you.

DMI Management